

Reliable Propane (/)

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WE ARE RELIABLE PROPANE

Reliable Propane currently spans the six counties of Western New York: Erie, Genesee, Monroe, Niagara, Orleans and Wyoming. Our team is highly skilled and dedicated to serving the needs of our customers and their families in the Greater Buffalo Area.

Sid Albrecht returned to Harrison Radiator in Lockport, New York after serving in the Navy during WWII. After a friend recommended the propane business, he started with five customers in 1945 and worked nights delivering 100# cylinders from the trunk of his car. He quickly found it difficult to work both jobs and made the decision to leave Harrison's and put all his efforts into the new business.

He and his wife operated the company out of their home in Clarence Center for many years. When his son, Ken, purchased the company in 1978, he converted from a cylinder exchange operation to focus primarily on residential and commercial bulk delivery. In 1995, we purchased Mel-Bro Heating which allowed us to expand the number of propane customers in southern Erie and Genesee County.

Because we could not expand at our old location, we purchased property on County Road in Clarence Center and built a new office and storage facility in 2006. Today we serve the six counties of Western New York.

We are always working to use technology and training to meet and exceed today's strict environmental and safety standards for our customers and employees.



Ken Albrecht

Ken@reliablepropane.com
(mailto:ken@reliablepropane.com)
Owner

Ken Albrecht is the second generation owner of reliable propane. Since 1979, Ken has worked in the propane industry. His favorite part of work is trying new things in order to learn what works best for the business. Ken and his wife Donna have four children, and 12 wonderful grandchildren (one in heaven). In their free time, Ken and Donna enjoy taking their grandkids fishing one at a time. Reading good books and



Dan Albrecht

Dan@reliablepropane.com
(mailto:dan@reliablepropane.com)
General Manager

Dan loves interacting with customers and trying to "make their day." Dan holds a bachelor degree from Houghton College and a masters in childhood education from the University of Buffalo. He plays volleyball, and also enjoys baseball, football, golf, and skiing. Myrtle Beach on the beautiful shores of South Carolina is Dan's favorite vacation spot. He likes to spend



Jim Ganschow

Operations Manager

Jim entered the propane business in 2001. He has always enjoyed learning how things are put together. James uses this interest as Reliable's Operations Manager by configuring a variety of jobs to work together like a well oiled machine. Jim and his wife Lois have four children; Kristen, Michelle, Ben, and Rose. Off work, Jim likes attending church, watching football, and visiting his 11 grandkids!

writing are some of Ken's favorite hobbies. He also enjoys the great outdoors playing volleyball, golfing, and flying airplanes.

time with his family, his wife Lydia, son Findley and daughter Addy.



Ashley Petzoldt

Ashley@reliablepropane.com
Office Manager

Before entering the propane industry, Ashley worked in community relations, and was a claims service representative. She plays the guitar, violin, and piano, and loves to sing! Photography and painting are also among her favorite hobbies. Off work, she likes to spend time with her family, her husband, and her two cats. Ashley received a bachelor degree in fine art from Houghton College and a bachelor degree in accounting from Indiana Wesleyan University.



Marion Frank

Shop and Propane Delivery

Marion is a veteran of the Iraq war. He patrolled the road between the Green Zone and the main Iraqi Airport at night. It was called, "The most dangerous road in the world." Marion and his wife, Jessica, live in Darien with their two children.



Adam Clyde

Service Technician

Adam loves learning something new every day at work and meeting new people. He enjoys spending time with his family. Some of Adam's favorite hobbies are traveling, football, lacrosse, and hockey. He and his wife, Mary, along with their son, live in Wilson.

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RELIABLE PROPANE, 10140 COUNTY ROAD, CLARENCE CENTER, NY, 14032, UNITED
STATES 716-741-3000

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Reliable Propane

10140 County Rd
Clarence Center, NY 14032
Phone (716) 741-3000

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